

# AMERICAN BUILDERS QUARTERLY



## QUICKEN LOANS | HIGBEE

**Location:** Cleveland

**Completed:** July 2016

**Notable feature:** Original wooden elevator stairs from Higbee's department store

A Quicken Loans call center was recently finished inside Cleveland's historic Higbee Building, named for its original use as the iconic department store many might recognize from the film *A Christmas Story*. When transforming the space, dPOP made sure it honored the Higbee legacy.

"We were so fortunate," Price says. "Building engineers had been storing everything on an abandoned floor. Much like what happened

in our basement, they knew it was something special that couldn't get thrown away, but they didn't know what to do with it or how to use it."

As a result, the call center's modernity has been infused with elegance from another era—the store's four original chandeliers, jewelry mirrors, and makeup counters all glimmer within the space. The engineers even saved dishes, signage, and a glass display case used to showcase Quicken Loans' awards.

But the crown jewel is undoubtedly Higbee's original wooden escalator steps, the deep walnut stairs that connect the two floors of the space.

"That's just not something that you throw in a demo pile," Price says. ■

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dPOP is passionate about designing and fulfilling experiences that inspire both creativity and productivity within the workplace. **American Tin Ceilings** is proud to partner with Melissa Price and her talented team on a variety of projects. We are pleased to offer our superbly finished, quality crafted tin panels in texture and color options that deliver for all types of creative commercial projects.

**American Interiors** vision is to Always Inspire the places we work, learn, heal, and play. Together with Knoll & DIRTT, we create impact that reaches beyond the physical environment. Collectively with our partners we provide new workplace research and solutions as they relate to furniture and pre-fab interior construction.



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